

# CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION OFFICE OF WORKFORCE PLANNING EXAMINATION FOR:

### LIBRARY TECHNICAL ASSISTANT (SAFETY)

### **GENERAL INSTRUCTIONS**

### Read instructions carefully

This examination will provide you with an opportunity to demonstrate significant aspects of your qualifications for <u>Library Technical Assistant (Safety</u>) with the California Department of Corrections and Rehabilitation (CDCR). The information you provide will be rated based on objective criteria created by Subject Matter Experts. The rating will be used to determine your final score in this examination. If successful, your name will be merged onto an eligible list. The list will be used by CDCR facilities statewide to fill existing positions. A "Conditions of Employment" form is included in this examination which will allow you to select the location and time bases you are interested in working. It is required that you personally complete this examination accurately and without assistance.

This process is the entire examination for this classification. Therefore, please be sure to follow the instructions carefully as missing or incomplete information may result in disqualification or a low score.

- 1. Additional instructions are provided on the following pages.
- 2. This single examination enables you to apply for the <u>Library Technical Assistant (Safety)</u> classification. If successful, your name will be placed on an eligible list.
- 3. The examination is intended to provide candidates the opportunity to demonstrate their knowledge and experience in a variety of areas. It is not expected that you will have experience in all areas.

The following areas comprise the complete examination for <u>Library Technical Assistant (Safety</u>). You must ensure you have addressed each of the following areas:

- Candidate Information (page 2)
- Montoya Act/Felony Conviction Disclosure (page 2)
- Prior State Employment Information (page 2)
- Conditions of Employment (page 3)
- Address or Availability for Employment Changes (page 4)
- Minimum Qualifications (page 4)
- Specific Classification Interest and Required Credential Information (page 4)
- Job Requirements (page 5)
- Degrees/Certifications (page 6)
- Work Experience (page 6)
- Knowledge, Skill, and Ability Assessment (pages 7 and 8)
- Recruitment Questionnaire (page 8)
- Preparation for Hiring Interview (page 8)
- Qualifications Assessment and Mailing Procedures (page 9)
- Affirmation Statement (page 9)

CANDIDATE INFORMATION					
Name:					
Social Security Number:					
Address:					
Home Telephone Number:					
Work Telephone Number:					
E-mail Address:					
MONTOYA ACT/FELONY CONVIC	TION DISCLOSU	IRE			
Pursuant to the Montoya School Safety Act of 1997, all persons offered employment with the CDCR's Division of Juvenile Justice, Education Services Branch, shall undergo a thorough background investigation prior to appointment. Pursuant to the Education Code Section 45122 and Penal Code Sections 677 and 1192, "No person who has been convicted of a violent or serious felony shall be employed by a school district."					
To review the Education Code Section http://caselaw.lp.findlaw.com/cacode			g website:		
To review the Penal Code Section 667.5, subsection (c) for a listing of <u>violent felony offenses</u> , you can go to the following website: http://caselaw.lp.findlaw.com/cacodes/pen/654-678.html					
To review the Penal Code Section 1192.7, subsection (c) for a listing of <u>serious felony offenses</u> , you can go to the following website: http://caselaw.lp.findlaw.com/cacodes/pen/1191-1210.5.html					
Have you ever been convicted of a <u>violent or serious felony</u> ?					
		YES			
		NO			
PRIOR STATE EMPLOYMENT INFORMATION					
Complete this next section ONLY if you have been previously <u>dismissed</u> from California State Civil Service employment by punitive action or as a result of disciplinary proceedings. IF THIS DOES NOT APPLY TO YOU, please mark the "Not Applicable" box below and continue to the next section.					
State Personnel Board, Rule 211 provides that a dismissed State employee may only participate in State Civil Service examinations if he/she has obtained prior consent from the State Personnel Board.					
Do you have written permission from the State Personnel Board Executive Officer to take this examination?					
YES	□ NO		NOT APPLICABLE		

### CONDITIONS OF EMPLOYMENT FORM FOR CDCR ADULT AND YOUTH FACILITY LISTING ONLY

PLEASE MARK THE APPROPRIATE BOX(ES) OF YOUR CHOICE - YOU WILL NOT BE OFFERED A JOB IN LOCATIONS NOT MARKED.

Note: Positions are not available at all locations. Please refer to the official examination bulletin for information regarding current available positions and their locations.

If you are successful in this examination, your name will be placed on an active employment list and referred to fill vacancies according to the conditions you specify on this form. If, after you are contacted for a job, you are unwilling to accept work you will be charged with a waiver. After three such waivers and/or do not reply promptly to the contact, your name will be made inactive. ON OPEN EMPLOYMENT LISTS, once your name is placed inactive, it cannot be reactivated. Therefore, before you mark this form, there are some things you should consider. If you are not planning to relocate or are not willing to travel to a distant job location, do not select locations that are a long way from your residence. You may choose up to 15 different locations. If you choose more than 15, you will be certified for anywhere in the State.

#### TYPE OF APPOINTMENT YOU WILL ACCEPT Please mark the appropriate box(es) - you may check "(A) Any" if you are willing to accept any type of employment. □ (D) Permanent Full-Time ☐ (R) Permanent Part-Time ☐ (K) Limited-Term Full-Time □ (A) Any If all are marked and you receive an appointment other than permanent full-time, your name will continue to be considered for permanent full-time positions. LOCATION(S) YOU ARE WILLING TO WORK □ 5 ANYWHERE IN THE STATE – If this box is marked, no further selection is necessary. NOTE: California State Prison has been abbreviated to "CSP." Youth Correctional Facility has been abbreviated to "YCF. ☐ 7238 UPPER NORTHERN REGION – If this box is marked, no further selection is necessary. **ADULT FACILITIES:** □ 0802 Pelican Bay State Prison ☐ 1802 California Correctional Center ☐ 1805 High Desert State Prison Crescent City, Del Norte County Susanville, Lassen County Susanville, Lassen County □ 7231 NORTHERN REGION – If this box is marked, no further selection is necessary. **ADULT FACILITIES:** YOUTH FACILITIES: □ 0309 Mule Creek State Prison ☐ 3417 Richard A. McGee Correctional □ 3908 O.H. Close YCF Ione, Amador County Training Center, Galt, Stockton, San Joaquin County Sacramento County N.A. Chaderjian YCF □ 3423 CSP, Sacramento □ 3917 Represa, Sacramento County □ 3901 **Deuel Vocational Institution** Stockton, San Joaquin County Tracy, San Joaquin County ☐ 4804 California Medical Facility □ 3907 Northern California YCF Vacaville, Solano County □ 4811 CSP, Solano Stockton, San Joaquin County ☐ 2102 CSP, San Quentin Vacaville, Solano County □ 0311 **Pine Grove Youth** San Quentin, Marin County □ 5505 Sierra Conservation Center **Conservation Camp Facility** □ 3400 Headquarters **Conservation Camp Facility** Pine Grove, Amador County Sacramento, Sacramento County Jamestown, Tuolumne County □ 3404 **Folsom State Prison** □ 3914 California Health Care Facility Represa, Sacramento County Stockton, San Joaquin County □ 7232 CENTRAL REGION – If this box is marked, no further selection is necessary. **ADULT FACILITIES:** □ 1015 **Pleasant Valley State Prison** □ 2003 Central California Women's Facility Coalinga, Fresno County Chowchilla, Madera County Valley State Prison Wasco State Prison Reception Center □ 1513 □ 2004 Wasco, Kern County Chowchilla, Madera County North Kern State Prison **Correctional Training Facility** □ 1514 2701 Delano, Kern County Soledad, Monterey County Kern Valley State Prison Salinas Valley State Prison □ 1522 2708 Delano, Kern County Soledad, Monterey County California Men's Colony **Avenal State Prison** □ 1605 □ 4005 Avenal, Kings County San Luis Obispo, San Luis Obispo County CSP, Corcoran California Substance Abuse Treatment Facility □ 1606 □ 1608 Corcoran, Kings County Corcoran, Kings County California City Correctional Facility □ 1523 California City, Kern County □ 7233 SOUTHERN REGION – If this box is marked, no further selection is necessary. **ADULT FACILITIES:** YOUTH FACILITIES: ☐ 1307 Calipatria State Prison ☐ 3313 Chuckawalla Valley State Prison □ 5610 Ventura YCF Calipatria, Imperial County (North) Blythe, Riverside County Camarillo, Ventura County ☐ 1308 Centinela State Prison **Ironwood State Prison** □ 3329 Imperial, Imperial County (South) Blythe, Riverside County ☐ 3612 California Institution for Men ☐ 1503 California Correctional Institution Tehachapi, Kern County Chino, San Bernardino County ☐ 1995 CSP, Los Angeles **California Institution for Women** □ 3613 Lancaster, Los Angeles County Corona, San Bernardino County ☐ 3310 California Rehabilitation Center ☐ 3715 R. J. Donovan Correctional Facility Norco, Riverside County at Rock Mountain San Diego, San Diego County

### ADDRESS OR AVAILABLITY FOR EMPLOYMENT CHANGES

Please notify the California Department of Corrections and Rehabilitation (CDCR) promptly of any address changes or availability for employment changes at the following address:

California Department of Corrections and Rehabilitation
Human Resources
Office of Workforce Planning
P.O. Box 942883
Sacramento, CA 94283-0001
Attn: Certification Unit

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### Either I

**Experience Requirement:** Two years of increasingly responsible subprofessional library experience, including work in book acquisition, cataloging, reference, and compilation of bibliographies.

### Or II

**Education Requirement:** Equivalent to completion of the requirements for an Associate of Arts Degree in Library Science.

**NOTE:** Applicants must have the number of semester or quarter credits, as well as the required coursework necessary to be awarded an Associate of Arts Degree in Library Science.

### SPECIFIC CLASSIFICATION INTEREST AND REQUIRED CREDENTIAL INFORMATION

Please indicate if you possess the experience and/or the education requirement.

### Requirements:

I possess the required two years of experience of increasingly responsible subprofessional library experience including work in book acquisition, cataloging, reference, and compilation of bibliographies.
I possess the equivalent to an Associate of Arts Degree in Library Science.

### JOB REQUIREMENTS

The following are job requirements. Please respond to each question by marking the appropriate box. If you are unwilling or unable to comply with any of the following job requirements, it will be grounds for elimination from the examination process.

1.	Willingness to work in a State correctional facility at various custody/security levels.	☐Yes	□No
2.	Willingness to work in various mental health settings and programs within the institution and to work with inmates/youthful offenders, including some who may be mentally ill, developmentally disabled, potentially dangerous, and/or sex offenders.	☐Yes	□No
3.	Willingness to work with inmates/youthful offenders, including some who may be infected with contagious diseases such as Hepatitis C, HIV/AIDS, or tuberculosis.	☐ Yes	□No
4.	Willingness to work around peace officers armed with chemical agents and/or weapons.	☐Yes	□No
5.	Willingness to respond to changes in the work unit in a positive, professional manner.	☐Yes	□No
6.	Willingness to promote positive, collaborative, professional working relations among co-workers or other staff.	☐ Yes	□No
7.	Willingness to work professionally with individuals from a wide range of cultural backgrounds.	☐ Yes	□No
8.	Willingness to work in a team environment to complete assigned work tasks.	☐ Yes	□No
9.	Willingness to work alternate work schedules.	☐Yes	□No
10.	Willingness to work weekend work shifts (that is, Saturday and/or Sunday shifts) on an asneeded, regular, or rotating basis.	☐ Yes	□No
11.	Willingness to work in various institutional work sites and locations alone or with very little interaction with co-workers and/or others.	☐ Yes	□No
12.	Willingness to carry equipment and materials.	☐Yes	□No
13.	Willingness to provide instruction or oversight regarding departmental policies, procedures, standards, and practices to other employees, outside consultants, and/or member of the public.	☐ Yes	□No
14.	Willingness to have and maintain sufficient strength, agility, and endurance to perform during stressful situations encountered on the job.	☐ Yes	□No
15.	Willingness to wear protective clothing (e.g., vests, hard hats, glasses/goggles/masks, and appropriate footwear, etc.) as required.	☐ Yes	□No
16.	Willingness to abide by and adhere to safety policies and provisions (e.g., wear personal alarm, carry whistle, etc.) applicable to specific work assignments.	☐ Yes	□No
17.	Willingness to comply with annual tuberculosis screening requirements.	☐Yes	□No
18.	Willingness to abide by and adhere to the institutional dress code.	☐Yes	□No
19.	Willingness to comply with departmental training requirements and participate in on-going education specific to your work assignment.	☐ Yes	□No
20.	Willingness to report dangerous situations/contraband to supervisors and/or custody staff.	☐ Yes	□No
21.	Willingness to independently supervise and train inmate/youthful offender library staff.	☐ Yes	□No
22.	Willingness to participate in departmental legal activities (e.g., serves as an expert witness or material witness, serve as a defendant, etc.).	☐ Yes	□No
23.	Willingness to actively participate in the audit process.	☐Yes	□No
24.	Willingness to report unethical and/or illegal behavior on the part of departmental staff.	☐Yes	□No
25.	Willingness to comply with the ethical standards of your profession (e.g., American Library Association, Code of Conduct) and laws related to the practice of your profession.	☐Yes	□No
26.	Willingness to travel to work sites away from assigned work location, which could require extended hours of work and/or overnight or multiple-day trips.	☐Yes	□No

DEGREES/CERTIFICATION	ONS									
Please mark the appropria	te box(s) if you have any of the following	g degre	es c	or certi	ficatio	ns.				
Associate of Arts D	egree in Library Science									
☐ Bachelor of Arts De	gree in any major with 12-18 units of L	ibrary S	cien	ice coi	ırses					
☐ Equivalent of a Ass	ociate of Arts Degree in any major and	a valid	sch	ool libr	ary cre	edenti	al			
WORK EXPERIENCE										
	r items 1 - 23, please indicate Frequency: ed this task within the last 36 months orm this task		Fr	e q u e	e n c y				of Sk	ill
	box from "weekly" "monthly" and	within						ithout	vith	peu
Lovel of Skills	<u>AND</u>	\ \frac{\frac{1}{2}}{2} \ \sigma						¥ >	sk v sta	orn
(Please select one box from "weekly" "monthly" and "annually" column)  Level of Skill:  A. Indicate the level of skill that you have in performing this task (Please select one box from the "level of skill" column)  NOTE: There should be three (3) checkmarks for each question.				Performed task with direction/assistance	<u>not</u> performed					
NOTE: There should be th	ree (3) checkmarks for each question.	Perfo		Weekly	Monthly	Annually		Performed independe assistance	Perfo direc	Have <u>not</u> l
	materials (e.g., books, periodicals, ecialized multimedia reading/listening									
2. Evaluating overdue/f	ines regarding library material									
3. Delivering/retrieving	library materials off-site									
4. Initiating the procur delivery of library ma	ement process in the selection and terials									
5. Cataloging library ma	aterials									
6. Pre-cataloging library	y materials									
7. Processing library m	aterials for use and condition									
8. Maintaining a complete shelf list										
9. Training library staff										
10. Evaluating library sta	off on performance									
11. Supervising library s	taff									
12. Processing inter-libra	ary loan requests									
13. Researching referen	ce questions									
14. Answering reference										
15. Maintaining order/se	curity of library									
	ping forms and supervisory reports									
17. Maintaining security offenders	y and control of inmates/youthful									
18. Maintaining control of	f tools and equipment									
19. Inspecting premises illegal drugs)	s for contraband (e.g. weapons or									
20. Operating standard equipment	d business office machines and									
21. Filing materials utilizing	ng standard practices									
22. Performing data library/information so	processing techniques related to ience									
23. Preparing/maintainin	g statistical reports									

### KNOWLEDGE/SKILL/ABILITY (KSA) ASSESSMENT

Definition of Levels:   No Knowledge, Skill or Ability: I have little or no experience, education or training relevant to this KSA.   Limited Knowledge, Skill or Ability: I have education or training relevant to this KSA, but have not applied it to an actual job.   Extensive Knowledge, Skill or Ability: I have applied this KSA in an actual setting while performing a job.   Researching library material for a subject bibliography   24. Identifying current library resources used   25. Utilizing key word search in computer for subject research   26. Researching card catalog or shelf list   27. Researching existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, parigicaling existing bibliographies in standard works (e.g., almanac, encyclopedia, par
No Knowledge, Skill or Ability: I have little or no experience, education or training relevant to this KSA.  Limited Knowledge, Skill or Ability: I have education or training relevant to this KSA, but have not applied it to an actual job.  Extensive Knowledge, Skill or Ability: I have applied this KSA in an actual setting while performing a job.  Researching library material for a subject bibliography  24. Identifying current library resources used  25. Utilizing key word search in computer for subject research  26. Researching card catalog or shelf list  27. Researching existing bibliographies in standard works (e.g., almanac, encyclopedia, and actual setting while performing a job.
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Researching existing bibliographies in standard works (e.g., almanac, encyclopedia,
Periodicals, etc.)
28. Consulting style manual for format of bibliography
29. Inter-library loans
Communicating with individuals with limited communication skills
30. Using open ended questions
31. Determining language being used
32. Contacting an interpreter, if needed
33. Contacting support staff if a disability is suspected
34. Using written communication
35. Presenting yourself in a calm and non-threatening manner
36. Contacting your supervisor, if necessary for assistance
Library technologies used in classification and cataloging
37. Utilizing Library of Congress Subject Hearings
38. Utilizing Anglo-American Cataloging Rules
39. Utilizing Dewey Decimal System
40. Utilizing computer programs (e.g., Ohio Computer Library Cataloging (OCLC), Follett  Systems, Winnebago, Searcy, etc.)
41. Utilizing Sears List of Subject Headings
42. Utilizing Library of Congress Classifications (LC)
43. Utilizing Library of Congress In-Publication Cataloging
Training/supervising library staff
44. Evaluating the skills of new staff
45. Developing a plan of action
46. Reviewing job description/duty statements with staff
47. Establishing job expectations and disciplinary procedures
48. Documenting staff performance
49. Following written procedures
50. Completing progress reports
51. Evaluating performance of staff

## KNOWLEDGE/SKILL/ABILITY (KSA) ASSESSMENT (CONTINUED) For items 52-56 please rate your Knowledge, Skill, or Ability (KSA) by indicating the box **KSA Level** that best describes your level of the KSA of each of the following areas. <u>Extensive</u> Knowledge, Skil **Definition of Levels:** Skill Limited Knowledge, Skill No Knowledge, Skill or Ability: I have little or no experience, education or training relevant to this KSA. No Knowledge, Limited Knowledge, Skill or Ability: I have education or training relevant to this KSA, but have not applied it to an actual job. Extensive Knowledge, Skill or Ability: I have applied this KSA in an actual setting while performing a job. Training/supervising library staff (Continued) 52. Conducting security and safety training 53. Recommending additional training, if needed Monitoring the usage of library tools, equipment and supplies 54. Utilizing communication skills while maintaining good judgment while interacting with 55. staff 56. Encouraging staff to assume more responsibility with permission PREPARATION FOR HIRING INTERVIEW If you are successful in this examination and called for a hiring interview, you will be asked to supply transcripts of your college course work, proof of degree(s) received and any registration that may be applicable. Additionally, you may be asked to supply supplemental documentation to verify your responses in this examination. It is strongly recommended that you assemble transcripts in advance to expedite the process. RECRUITMENT QUESTIONNAIRE These questions are not part of the examination but are for the hiring authority's information. **HOW DID YOU HEAR ABOUT THIS EXAMINATION?** Check the appropriate box below. Newspaper/Magazine Advertisement California Department of Corrections and Rehabilitation employee Recruitment Mailing College/School Job Fair/Career Fair Other:

### QUALIFICATION ASSESSMENT RETURN AND MAILING PROCEDURES

<u>Do not attach any additional documents</u> to this Qualification Assessment or send any forms/documents in advance as additional documents will not be rated. This Qualifications Assessment will account for 100% of the weight of your examination for this classification.

### Mail Completed Qualification Assessment to:

Department of Corrections and Rehabilitation Office of Workforce Planning P.O. Box 942883 Sacramento, CA 94283-0001

### or Deliver in Person to:

Department of Corrections and Rehabilitation Office of Workforce Planning 1515 S Street, Room 101N Sacramento, CA 95811

### NOTE:

- Be sure your envelope has adequate postage if submitting via mail.
- Facsimiles (FAX) will **NOT** be accepted under any circumstances.
- Make and keep a photocopy of the completed Qualifications Assessment for your records.

### AFFIRMATION STATEMENT

### THIS AFFIRMATION MUST BE COMPLETED

### **Government Code Section 18935:**

"The board may refuse to examine or, after examination, may refuse to declare as an eligible or may withhold or withdraw from certification, prior to appointment, anyone who comes under any of the following categories:

j. Has intentionally attempted to practice any deception or fraud in his or her application in his or her examination or in securing his or her eligibility."

I hereby certify and understand that the information provided by me on this questionnaire is true and complete to the best of my knowledge and contains no willful misrepresentation or falsifications. I also understand that if it is discovered that I have made any false representations, I will be removed from the list resulting from this examination and may not be allowed to compete in future examinations for State employment. If already hired from the result of this examination, I may have adverse action taken against me, which could result in dismissal.

SIGNATURE:	DATE:
NAME (PRINTED):	

THIS COMPLETES THE EXAMINATION